



End of Life Notification – Revised Public Notice

ScreenBeam 1000 EDU (Gen 1) (SBWD1000EDU)
Global Markets

Original Issue Date: January 2026

Revision Date: April 20, 2026

Revision: 2.0

Product: ScreenBeam 1000 EDU Gen 1

Model Number: SBWD1000EDU

Region: All Global Markets

Summary

ScreenBeam is issuing this **revised End of Life (EOL) notification** for the **ScreenBeam 1000 EDU Gen 1 (SBWD1000EDU)** to clarify ongoing support commitments and address customer concerns related to long-term deployments.

This revision supersedes prior versions of this notice and is intended to provide greater transparency and assurance regarding ScreenBeam's continued support of the ScreenBeam 1000 EDU Gen 1 platform.

End of Life (EOL) Status

End of Life (EOL) Date: February 28, 2026

As of this date, the ScreenBeam 1000 EDU Gen 1 has reached the final stage of its planned sales lifecycle. While new sales are discontinued, the product remains actively deployed in many customer environments worldwide.

Continued Support Commitment

ScreenBeam recognizes that the ScreenBeam 1000 EDU Gen 1 is foundational to many **large-scale, long-term educational deployments**. To ensure stability, security, and continuity of service, ScreenBeam **intends to continue supporting the ScreenBeam 1000 EDU Gen 1 throughout its supported operational lifecycle**.

This continued support includes:

- Ongoing **technical support services**

- **Firmware updates** may be provided at our discretion to address critical vulnerabilities, where feasible.
- Continued availability of **Central Management System for Education (CMSE)** services
- Operational assistance aligned with existing customer deployments and usage models

This commitment is designed to help customers maintain uninterrupted classroom and IT operations while planning future technology transitions at their own pace.

Recommended Successor Product (Optional Migration)

While continued support remains in place, the ScreenBeam 1000 EDU Gen 1 has been superseded by the **ScreenBeam 1000 EDU Gen 2**, which offers enhanced performance, expanded education-focused capabilities, and improved alignment with modern classroom requirements.

Customers evaluating future upgrades may consider the ScreenBeam 1000 EDU Gen 2, which includes:

- More robust core features
- Expanded compatibility and enhanced wireless performance
- Improved manageability for IT administrators
- Transformation of standard touch displays into interactive collaboration hubs
- Support for ScreenBeam Instructional and Administrative Tools:
 - **Orchestrate** – intuitive screen sharing and device control
 - **Active Learning** – dynamic multi-display collaboration
 - **Administrative Tools** – signage, messaging, and alerts

Migration is **encouraged but not required** and may be planned according to customer timelines and operational needs.

Reason for Revision

This revision is being issued to:

- Clarify ScreenBeam's **ongoing support intentions** for ScreenBeam 1000 EDU Gen 1
- Address customer concerns regarding long-term supportability of existing deployments
- Reinforce ScreenBeam's commitment to customer success, platform stability, and security
- Reduce uncertainty created by prior lifecycle communications

Additional Information

For assistance with support coverage, migration planning, quoting, or technical evaluations, customers may contact their ScreenBeam representative ([Contact Us - Screenbeam](#)) or authorized channel partner.

Legal Notice & Disclaimers

This communication contains forward-looking statements regarding product lifecycle status and support intentions, which may be subject to change at ScreenBeam's discretion. ScreenBeam reserves the right to modify lifecycle policies, support offerings, or product availability as necessary.

Nothing in this notice creates any additional warranty, obligation, or liability beyond what is expressly stated in existing written agreements. Continued use of the product remains subject to applicable terms and conditions.

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